



HOSPITALITY

Hospitality is a vast and dynamic industry, offering careers in the leisure, hotel and transport sectors including within airlines, ferries, hotels, holiday resorts, pubs and restaurants. Tourism is part of the hospitality industry and wherever there is travel, there are job opportunities. Worldwide, there are many roles to choose from in this ever-increasing career field.

In the UK, around **1.9 MILLION PEOPLE** are employed in these industries within around 180,000 establishments across accommodation, food and beverage services, betting, gambling, travel and tourism.



TYPICAL ROLES

Air Cabin Crew
Airport Staff
Bar Staff
Chef
Coach Driver
Courier
Events Manager
Holiday Representative
Hotel Manager
Kitchen And Catering Staff
Porter
Tour Operator
Tourist Information Adviser
Travel Agent
Waitress

WHAT SKILLS DO YOU NEED?

Most jobs are customer-focussed so success begins with a friendly face. Good communication skills, enthusiasm and an interest in working with the general public are all attributes you need. Useful skills also include ICT and the ability to plan and organise your workload.

It is often helpful, but not essential, to speak more than one language especially if you are interested in working abroad or in the tourism industry.

QUALIFICATIONS

There are several training routes, depending on the type of job. Generally, the main types of training are as follows:

APPRENTICESHIPS

Apprenticeships are a popular route to employment and many hospitality employers offer Apprenticeships which provide you with a wage while you train.

Why not talk to our Apprenticeship team for more information or search our vacancies on the Job Lab website.

A-LEVELS

A-Levels are a popular route to get into university or direct entry to a career. Useful subjects for careers in hospitality are, English Language, Languages (other), Geography, History, Travel and Tourism and Business Studies.

See the Gateshead College website for more information about A-Level choices: www.gateshead.ac.uk/courses/full-time/a-levels/

VOCATIONAL QUALIFICATIONS

Further education colleges and institutions can provide traditional employed status Apprenticeships and other programmes at various levels such as Pre-Apprenticeships, Advanced Apprenticeships, NVQs, BTEC Levels 1-3, A-Levels, Higher Education and HND foundation and full degree programmes.

Check out what Gateshead College offers on our website: www.gateshead.ac.uk/courses/full-time/hospitality,-travel-and-tourism/

Other useful resources include:

www.hotcourses.com

www.careersworld.co.uk

WHERE COULD IT LEAD?

The hospitality industry is a fast growing sector in the North East, so job opportunities are good.

Businesses such as hotels, restaurants and visitor attractions are all looking for staff who have the ability to manage and supervise.

A role in hospitality and tourism could take you all over the globe.

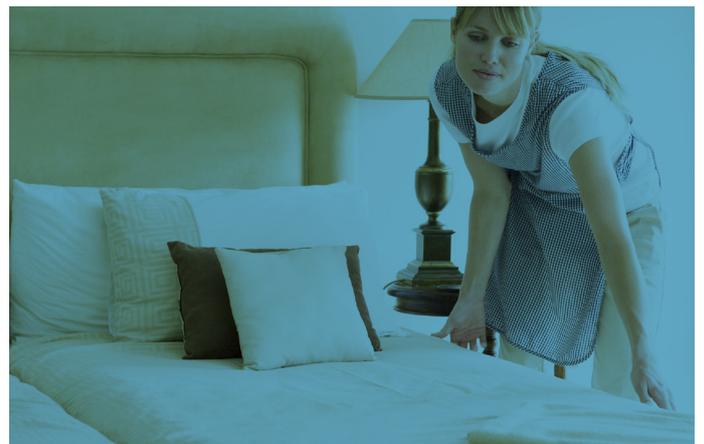
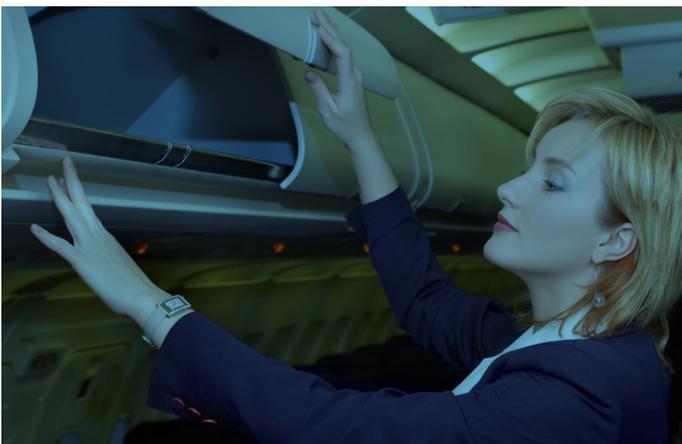
SOME NORTH EAST COMPANIES

There are some major employers in this sector in the North East ranging from national chains such as Hilton, Premier Inn, Malmaison and Hotel du Vin right through to regional companies such as the Café 21 Hospitality group.

USEFUL WEBSITES

For information about working in the hospitality industry visit:

www.hospitalityguild.co.uk



www.joblabgateshead.co.uk